

VILLA AGRIPPINA

— A GRAN MELIÁ HOTEL —
ROME



It is a pleasure to have welcomed you to Villa Agrippina a Gran Melia Hotel in Rome! Thank you for choosing our property for your vacations and for the trust given to our Gran Melia brand. All the Villa Agrippina a Gran Melia Hotel team is at your complete disposal to assist you even better than before with our passion, dedication and professionalism.

We would like to give you quick information about the services running in the hotel:

MAIN LOBBY & COMMON AREAS:

New directional and security signage has been created to guarantee your safety and comfort. All our colleagues are provided with protective equipment and disinfection stations are located at strategic locations to maximize hygiene.

RECEPTION:

Protective screens are installed at the front desk.
Key cards and pens are sanitized prior to your arrival and following your departure.
We are currently working with digitalization to simplify some processes for example we will be delivering your invoices via email.

BREAKFAST EXPERIENCE:

The Breakfast Experience is available a la carte from 08:00 am - 11:00 am in our Gala restaurant overlooking the pool.

DINING EXPERIENCE:

Our Gala restaurant is available for lunch, snacks and dinner from 12:00 to 10:00 pm.
Advance booking is required.

YOUR ROOM, YOUR TEMPLE:

Our housekeeping staff has been trained to prepare and refresh your room wearing personal protective equipment as well as carefully as follow the strictest cleaning and disinfection standards.
The entire housekeeping staff is available once a day to refresh your room and for any further assistance.
The minibar is available through room service.

SMOOTH CHECKIN:

To simplify and ease the check-in process at your arrival, we kindly ask you advance to our team some specifications regarding your room and stay preferences.
Please follow the online questionnaire Smooth Check in & Your Preferences.

SPA AND WELNESS FACILITIES:

Spa facial treatments and massages are available only by advance reservation, min. 24hr, please be informed that the circuit is temporarily not available due to covid19 situation.
Our outdoor pool is open daily with lifeguard service from 10 am to 6 pm.
Please be informed that the Gym is temporarily not available due to covid19 situation.

We remain at your disposal via the following email reception.gran.melia.rome@melia.com and by phone on +3906925901 for further information you may need.

Thank you for choosing Villa Agrippina a Gran Meliá Hotel to Stay Safe with Meliá.